

UI OPERATIONAL PERFORMANCE

Quarter Ending December 31, 1999

Prepared by The Division of Performance Management

March 2000

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Introduction

- ▶ This is the tenth in a series of quarterly reports designed to give a broad overview of UI operational performance and its basic context. Where available, data shown are for the quarter, or for the 12-month period, ending December 31, 1999.
- ▶ This issue's *Special Focus* section explores the extent to which errors in recording the date of detection of nonmonetary issues result in overstatement of time lapse performance of the Tier I indicators for Separation and Nonseparation determinations.
- ▶ Users are encouraged to offer comments to the Division of Performance Management on the content, format and displays of the report. Please send comments to Burman Skrable on 219-5223 ext. 140.

Macro Scene

- *For the quarter*, economic conditions remained strong as unemployment stayed at generations-low rates. Total unemployment, insured unemployment, and unemployment rates were at about the same levels as in the previous quarter. The jump in initial claims from 3.4 million to 8 million is a normal seasonal phenomenon: the September quarter is low and December is high. Tax collections exhibited their own seasonal pattern, falling from \$4.6 billion to \$3.0 billion.
- *For the year*, comparing 1-year values with 3-year averages shows the stronger aggregate labor market conditions and the extent that the UI system is affected. For example, total unemployment and the TUR are both below 3-year averages. However, the IUR has flattened out at 1.7% and initial claims and first payments have only declined marginally. Average benefit duration has stagnated at about 14.5 weeks and the exhaustion rate at about 33%. State ranges for all continue high: IUR from 0.6% to 4.6%, duration from 9 weeks to 21 weeks, and exhaustions from 5% to 56%. The data also show that aggregate benefit payments have risen slightly relative to their 3-year averages (\$19.3 billion vs. \$18.9) but States are not taking advantage of the prosperous conditions to build up their trust funds substantially, as total contributions for the 12 months ending 12/31/99 at \$19.1 billion were slightly below their 3-year average of \$20.1 billion.

UI System Performance

GPRA / Tier I Performance

- From September to December, the reciprocity rate fell from 36% to 34%, the wage replacement rate and the percentage of UI claimants registered were about the same. Intrastate and interstate timeliness improved, while it appears that the exhaustion rate worsened slightly.
- Overall, eight quarterly Tier I aggregate indicators rose, six fell, and one was unchanged. The number of States meeting criteria rose for four measures, fell for six, and was unchanged for five. The rise in number meeting the nonmon quality criterion was dramatic—from 26 to 37.
 - * Areas where greatest number of States achieve criteria: first payments within 35-days; Lower Authority appeals 90-day timeliness and quality; Higher Authority 75-day timeliness; status timeliness.
 - * Weakest areas: Nonmon timeliness and quality; 14/21 day first payments (combined); timeliness of trust fund transfer.
- **June-September Movement at a Glance**

	<u>Aggregate Performance</u>	<u>No. States Passing</u>
First Payment Timeliness (combined)		
• 14/21 Days		
• 35 Days	→	→
Nonmonetary Determinations		
• Separation Timeliness		→
• NonSep Timeliness		→
• Quality		
Lower Authority Appeals		
• Timeliness, 30 days	↘	↘
• Timeliness, 45 Days	↘	↘
• Timeliness, 90 Days	↘	→
• Quality	↘	↘
Higher Authority Appeals		
• Timeliness, 45 days		↘
• Timeliness, 75 Days		→
• Timeliness, 120 Days	↘	↘
New Status Determination		
• Timeliness, 90 Days		
• Timeliness, 180 Days		
Transfer from Clearing Account	↘	↘

- *1st Payment Timeliness*-- Aggregate first payment timeliness rose for all 14/21 day

categories (intrastate, interstate, and combined) and for 35 days except for interstate, which declined slightly. The number meeting the combined inter-intra 14/21 day criterion of 90% rose by 8. However, the number failing that criterion was over three times the number failing to meet the Secretary's Standard for intrastate. Of the 29 States failing the combined measure, 14 fell between 87% and 90%. This suggests that some States are having difficulty bringing intrastate timeliness up to the proposed standard of 90% from the existing standard of 87%.

- *Nonmonetary Determinations*-- Aggregate timeliness for both seps and nonseps and quality scores improved slightly, while the number of States meeting the quality criterion rose dramatically, from 26 to 37. Unfortunately, in the December quarter, sixty percent of the States failed sep timeliness, and over three quarters failed nonsep timeliness.
- *Lower Authority Appeals*--All aggregate timeliness measures showed declines from September and the number failing the 30- and 45-day criteria rose to seven. Aggregate quality scores were about constant, and 52 States passed the quality criterion that at least 80% of cases score 85% or more of potential points.
- *Higher Authority Appeals*--Aggregate performance at the 45-day, and 75-day levels rose but fell 1 percentage point at the 150-day level. The number of States missing the 45- and 150-day criteria rose to 7 and 9, respectively; 3 States in both quarters missed the 75-day criterion.
- *Status Determinations Timeliness*--Aggregate timelapse at 90 days improved by over 4 points to 81.9% and edged upward at 180 days, from the previous quarter. The number of States missing both criteria fell.
- *Transfer Timeliness* -- Quarterly timeliness by the old measure improved from 2.3 to 2.2 days; by the new ratio measure, it worsened slightly, to 1.79 from 1.64. However, the number of States missing the criteria rose for both measures--for the old measure from 19 to 22 and the new measure from 18 to 19.

Other Important Measures

- The other indicators had a mixed pattern from September to December.
 - * % of *Continued Claims* paid within 21 days were absolutely flat for both average and distribution. On average the system pays about 93% of continued claims within 21 days; in the current quarter, the best State was at 99.6%, the lowest at 81%.
 - * *BAM overpayment rate* edged down from 9.7% to 9.3%.
 - * *Workforce development measures* were basically flat. BAM data showed about 16% of claimants received referrals to the ES and 5% were in training. Aggregate data showed about 31% of UI initial claimants were profiled (down from 40%), of whom 39% were put into the services pool. About 37% of those pooled were referred to services.

* *BPC recovery rates* fell (Fraud to 46% from 56% ; Nonfraud to 56% from 60%). The quarterly highs and lows suggest reporting problems on the 227 report, however. For the September quarter, Maine reported negative fraud and nonfraud collection establishments; for December, Illinois reported negative nonfraud establishments.

* *Tax measures*: Considered relative to 3-year averages, the system consistently receives about 92% of contributions on time and accounts receivable average about 2.2% of contributions due. During the calendar year, however, there was some erosion in audit penetration (1.8% to 1.6%) and wages audited (1.5% to 1.1%). The data show a large jump in change of the percent of wages resulting from audit (5.8% to 9.7%) for the quarter. However, for the quarter, California reported a change of nearly 2000% (most probably a reporting error) which is likely to account for the increase.

Special Focus Analysis: Comparison of Nonmonetary Time Lapse Data from ETA 9052 and ETA 9056 Reports

Nonmonetary time lapse--the number of days from the date a State detects an issue to the date an adjudication is made, reported on the ETA 9052 report--is perhaps the weakest area of Tier I performance. In both of the last two quarters of CY 1999, 32 SESAs missed the tier I criterion that 80% of separation decisions be rendered within 21 days of date of detection; and 41 missed the nonseparation criterion of 80% within 14 days.

When reviewers evaluate nonmonetary quality, they also validate the accuracy of the three key dates used to compute nonmonetary time lapse: date of first week affected (9053 report), date of detection (9052, 9053) and date that the determination was issued (9052). They enter any corrected first-week-affected and detection dates in the nonmon quality report (ETA 9056), a micro-database. They note corrected determination issue dates in the comments section of this report.

The *Special Focus* analysis included in the report for the March 1999 quarter presented data from the 9056 report which indicated that for 17% of separations, and 22% of nonseparations, the date of detection used on the 9052 report was wrong. The analysis showed that true time lapse was probably even worse than reported. It found that when States erred in recording the date of detection, 80% of the time they put the date later than it should have been, improving reported time lapse. That analysis did not attempt to quantify the effect of those errors on reported time lapse.

This analysis quantifies the effect by computing time lapse from the corrected date fields in the ETA 9056 report, and comparing these sample-based results with nonmonetary time lapse reported on the ETA 9052 report. The results for FY 1999 are presented in Table 1, below. Asterisks indicate observed differences too large to have occurred by chance.

The highlights of the analysis are:

- ❖ For most States, nonmonetary time lapse is lower using the 9056 data.
- ❖ Larger differences between the 9056 and 9052 data are observed for nonseparation time lapse than separation time lapse.
- ❖ For separations
 - The median State percentage of determinations completed within 21 days from detection date to determination issue date was 69.5 percent for the 9056 report and 73.1 percent for the 9052 report.
 - Based on 9056 data, 15 States would have met the criterion that at least 80 percent of their determinations were issued within 21 days, whereas 18 States reported more than 80 percent of their determinations were issued within 21 days, based on 9052 data.
 - 34 States had lower time lapse percentages (≤ 21 days from date of detection to date of determination) using 9056 data compared with 9052 data, and 17 States had higher percentages. Differences ranged from -27.7 percentage points in Rhode Island to +11.7 percentage points in Nevada. Fourteen of the differences were statistically significant -- the probability that sampling error was responsible for them was 5% or less.
- ❖ For nonseparations
 - The median State percentage of determinations completed within 14 days from detection date to determination issue date was 65.4 percent for the 9056 report and 70.3 percent for the 9052 report.
 - Based on 9056 data, *eight* States would have achieved the Tier I criterion of issuing at least 80 percent of their determinations within 14 days, versus 13 States based on 9052 data.
 - Using 9056 data, 41 States had lower time lapse percentages (≤ 14 days from date of detection to date of determination) and only 10 States had higher percentages, than the 9052 showed. Differences ranged from -27.3 percentage points in Maine to +11.1 percentage points in Tennessee. Twenty-eight of these differences were statistically significant, i.e., the chance that they were due to normal sampling variability was 5% or less.

Table 1
Comparison of Nonmonetary Determination Time Lapse
Calculated from ETA 9056 Data and Taken from ETA 9052 Report

Separations					Nonseparations			
Sep. ST Samp. ⁺	21-Day Time Lapse ETA 9056	ETA 9052	Diff.	Nonsep. Samp. ⁺	14-Day Time Lapse ETA 9056	ETA 9052	Diff.	
AK	120	90.0%	95.7%	-5.7 *	107	83.2%	89.8%	-6.6 *
AL	197	59.9%	64.5%	-4.6	189	79.9%	79.9%	.0
AR	120	53.3%	55.2%	-1.9	108	62.0%	61.0%	1.1
AZ	159	89.9%	95.1%	-5.1 *	146	64.4%	80.8%	-16.4*
CA	184	83.7%	87.4%	-3.7	149	55.7%	70.7%	-15.0*
CO	186	32.8%	37.8%	-5.0	178	52.2%	59.4%	-7.2*
CT	152	86.8%	90.4%	-3.6	125	68.8%	69.7%	-.9
DE	120	75.8%	80.6%	-4.8	113	60.2%	63.4%	-3.3
FL	181	70.7%	69.0%	1.7	146	47.3%	49.3%	-2.1
GA	159	94.3%	91.1%	3.2*	156	68.6%	69.0%	-.4
HI	119	74.8%	75.8%	-1.0	114	71.1%	75.8%	-4.7
IA	120	50.8%	60.5%	-9.7 *	100	74.0%	81.9%	-7.9 *
ID	119	77.3%	79.9%	-2.6	114	91.2%	87.2%	4.1
IL	192	89.1%	88.9%	.2	162	68.5%	69.2%	-.7
IN	195	68.7%	73.1%	-4.4	196	59.7%	67.8%	-8.1*
KS	119	65.5%	58.8%	6.7	108	46.3%	54.6%	-8.3*
KY	90	90.0%	85.5%	4.5	82	67.1%	76.6%	-9.6*
LA	196	45.4%	44.8%	.6	191	33.5%	36.3%	-2.8
MA	196	53.1%	57.1%	-4.0	199	43.7%	48.4%	-4.7
MD	192	89.6%	90.2%	-.6	186	73.1%	86.4%	-13.3*
ME	118	59.3%	59.9%	-.6	107	41.1%	68.4%	-27.3*
MI	194	46.4%	53.4%	-7.0*	179	53.6%	60.7%	-7.0*
M	191	77.0%	74.5%	2.5	188	71.3%	73.5%	-2.2
MO	199	68.8%	67.5%	1.3	198	88.9%	87.3%	1.6
MS	119	84.0%	81.2%	2.9	81	65.4%	71.8%	-6.4
MT	120	71.7%	63.8%	7.9 *	119	69.7%	63.5%	6.3
NC	186	41.4%	44.2%	-2.8	181	47.5%	56.8%	-9.2*
ND	85	45.9%	39.7%	6.2	87	85.1%	89.3%	-4.3
NE	115	73.0%	68.3%	4.7	112	67.9%	78.2%	-10.4*
NH	118	45.8%	57.2%	-11.5 *	107	24.3%	46.1%	-21.8*

Separations					Nonseparations			
Sep.		21-Day Time Lapse			Nonsep.		14-Day Time Lapse	
ST	Samp. ⁺	ETA 9056	ETA 9052	Diff.	Samp. ⁺	ETA 9056	ETA 9052	Diff.
NJ	191	64.4%	78.1%	-13.7 *	176	53.4%	63.2%	-9.8 *
NM	110	53.6%	60.1%	-6.5	102	44.1%	40.9%	3.2
NV	116	76.7%	65.0%	11.7 *	117	40.2%	49.8%	-9.6 *
NY	174	31.0%	45.2%	-14.1 *	146	37.0%	54.0%	-17.0 *
OH	188	39.4%	41.1%	-1.8	165	51.5%	51.1%	.4
OK	119	84.0%	86.2%	-2.2	114	85.1%	87.9%	-2.9
OR	194	83.0%	84.5%	-1.5	184	70.7%	70.6%	.1
PA	200	65.0%	68.9%	-3.9	189	36.0%	41.5%	-5.5
PR	115	65.2%	70.2%	-5.0	110	44.5%	61.6%	-17.1 *
RI	112	56.3%	84.0%	-27.7 *	119	52.9%	74.6%	-21.6 *
SC	120	93.3%	93.6%	-.3	113	76.1%	84.4%	-8.3 *
SD	118	79.7%	76.6%	3.0	119	69.7%	71.3%	-1.6
TN	122	90.2%	91.5%	-1.3	106	86.8%	75.7%	11.1 *
TX	195	47.2%	54.5%	-7.3 *	174	74.1%	67.7%	6.4 *
UT	118	74.6%	76.9%	-2.3	115	56.5%	65.0%	-8.4 *
VA	174	68.4%	80.1%	-11.7 *	172	67.4%	92.3%	-24.9 *
VT	117	64.1%	63.2%	.9	113	56.6%	78.8%	-22.2 *
WA	197	63.5%	63.4%	.0	179	67.6%	82.4%	-14.8 *
WI	188	89.9%	89.8%	.1	173	83.2%	85.7%	-2.5
WV	119	98.3%	98.4%	-.1	116	87.9%	94.7%	-6.8 *
WY	118	69.5%	80.0%	-10.5 *	101	61.4%	70.3%	-8.9 *

+ Excludes cases not scored because no issue existed or case materials were not found.

* Difference is significant at $p \leq .05$ level.

Prepared by Div. of Performance Management on 01 MAR 00.

UI QUARTERLY MANAGEMENT REPORT

CHART I

Report Period: October 1, 1999 to December 31, 1999

Rundate: 10-Mar-2000

	NATIONAL AGGREGATE				STATE PERFORMANCE					
					1-Yr		Previous Quarter		Current Quarter	
	3-Yr	1-Yr	Prev Qtr	Curr Qtr	High	Low	High	Low	High	Low
MACRO INDICATORS										
Net UI Contributions (3-yr. is annual avg.)	20.1B	19.1B	4.6B	3.0B	2.7B	4.0M	520M	1.2M	409M	0.7M
Net UI Benefits (3-yr. is annual avg.)	18.9B	19.3B	4.3B	4.2B	2.5B	3.2M	573M	1.0M	572M	0.9M
TUR (unadjusted)	4.6%	4.2%	4.2%	3.8%	11.7%	2.6%	11.7%	2.2%	11.4%	2.0%
IUR (unadjusted)	1.7%	1.6%	1.4%	1.4%	4.2%	0.6%	4.0%	0.4%	4.2%	0.4%
Total Unemployment Level (weekly, unadjusted)	6.3M	5.9M	5.9M	5.3M	864,205	10,193	845,367	9,065	783,575	8,724
Insured Unemployment Level (weekly, unadjusted)	2.3M	2.2M	2.0M	1.9M	371,456	2,234	334,387	1,685	346,943	1,495
Number of First Payments (3-yr. is annual avg.)	7.2M	6.9M	1.5M	1.6M	1.0M	1,590	0.2M	431	0.3M	401
Number of Initial Claims (3-yr. is annual avg.)	16.3M	15.5M	3.4M	8.0M	2.6M	2,333	.06M	604	0.7M	482
Average Duration of Benefits (weeks)	14.4	14.6	^	^	21.2	9.2	^	^	^	^
Exhaustion Rate	32.6%	33.1%	^	^	56.2%	5.0%	^	^	^	^
GPRA PERFORMANCE										
UI Reciprocity Rate	36.3%	37.6%	34.2%	36.5%	65.7%	19.2%	64.8%	16.0%	66.0%	15.4%
Wage Replacement Ratio (BAM)	46.1%	46.3%	46.1%	46.2%	57.8%	31.7%	56.7%	32.2%	58.4%	32.6%
% UI Claimants Registered with ES (BAM)	61.2%	60.9%	63.6%	63.7%	99.4%	0.3%	100.0%	18.0%	99.1%	18.3%
OTHER IMPORTANT MEASURES OF PERFORMANCE										
% of Contributory Employers Filing Reports Timely	87.7%	86.9%	88.1%	84.6%	98.3%	42.7%	98.2%	68.5%	97.8%	78.4%
Cont. Claims Payment Timeliness, Intra, 21 days	92.6%	93.3%	92.8%	92.8%	99.5%	81.9%	99.6%	81.0%	99.6%	81.0%
BAM Overpayment Rate	8.79%	9.18%	9.72%	9.33%	24.47%	2.91%	34.28%	0.88%	26.30%	0.68%
Fraud Overpayment Recovery Rate	53.4%	54.9%	46.1%	51.0%	168.9%	7.4%	201.8%	- 79.8%	153.0%	16.9%
Nonfraud Overpayment Recovery Rate	56.5%	61.8%	56.0%	73.6%	449.5%	22.3%	213.6%	- 97.8%	388.8%	- 42.6%
% of Amounts Due that were Paid Timely	92.4%	92.2%	^	^	100.0%	1.7%	^	^	^	^
% of Accounts Receivable at end of report period	2.2%	2.2%	^	^	15.6%	0.5%	^	^	^	^
% of Change in total wages resulting from audit	5.0%	5.8%	9.7%	3.7%	1991.5%	0.2%	22.6%	0.3%	72.0%	0.1%
% of Contributory employers who are audited	1.8%	1.6%	^	^	3.7%	0.1%	^	^	^	^
% of Total wages audited (annualized)	1.5%	1.1%	^	^	3.2%	0.1%	^	^	^	^
UI and the WORKFORCE DEVELOPMENT SYSTEM										
% of UI claimants receiving referrals from ES (BAM)	16.5%	15.3%	15.4%	16.1%	46.5%	0.1%	52.6%	0.8%	53.8%	0.5%
% of UI claimants in Training (BAM)	5.0%	5.1%	4.9%	6.2%	9.4%	2.1%	12.2%	0.7%	12.8%	1.7%
Claimants profiled as % of ICs	41.3%	39.9%	39.9%	30.8%	73.6%	5.4%	104.3%	9.2%	79.9%	10.4%
Claimants pooled as % of those profiled	31.8%	34.1%	35.9%	39.2%	97.9%	1.5%	97.9%	1.1%	98.1%	2.3%
Claimants referred to services as % of pooled	36.1%	37.2%	38.4%	36.6%	112.6%	3.7%	130.4%	3.2%	117.9%	4.2%

QUARTERLY MANAGEMENT REPORT											
CHART II											
Report Period: October 1, 1999 to December 31, 1999											
									Rundate:	10-Mar-2000	
TIER 1 MEASURES	CRITERION	NATIONAL AGGREGATE				STATE PERFORMANCE					
		3-Yr	1-Yr	Prev Qtr	Curr Qtr	Previous Quarter			Current Quarter		
						High	Low	Fail	High	Low	Fail
FIRST PAYMENT TIMELINESS											
1st Pays in 14/21 Days (combined)	90%	89.1%	88.8%	87.8%	89.0%	97.6%	74.7%	29	98.3%	72.2%	21
1st Pays in 14/21 Days (intrastate)	87%	90.0%	89.5%	88.4%	89.7%	97.8%	75.1%	11	98.7%	72.6%	6
1st Pays in 14/21 Days (interstate)	70%	78.1%	79.2%	78.4%	81.1%	94.4%	33.3%	10	96.4%	23.5%	4
1st Pays in 35 Days (combined)	95%	97.0%	96.9%	96.6%	96.6%	99.8%	90.8%	4	99.9%	86.8%	4
1st Pays in 35 Days (intrastate)	93%	97.2%	97.1%	96.8%	96.8%	99.8%	90.9%	1	99.9%	86.9%	2
1st Pays in 35 Days (interstate)	78%	92.7%	93.3%	93.0%	93.9%	99.6%	65.7%	2	99.5%	51.6%	2
NONMONETARY DETERMINATIONS											
Separation Determinations within 21 Days	80%	73.6%	71.3%	70.5%	71.5%	98.6%	37.2%	32	98.4%	34.2%	32
Nonseparation Determinations within 14 Days	80%	68.6%	65.5%	63.2%	64.1%	95.6%	37.3%	41	95.4%	36.4%	41
Nonmon Determ scoring > 80 pts	75%	69.9%	71.3%	72.6%	72.9%	95.4%	20.1%	27	96.6%	15.8%	16
LOWER AUTHORITY APPEALS											
LAA decisions within 30 days	60%	69.3%	73.6%	75.9%	71.6%	99.9%	27.5%	5	99.9%	14.5%	7
LAA decisions within 45 days	80%	86.3%	89.0%	90.7%	85.5%	99.9%	57.4%	2	99.9%	55.9%	7
LAA decisions within 90 days	95%	96.1%	97.0%	97.8%	96.9%	100.0%	94.2%	3	100.0%	89.3%	3
LA benefit appeals with combined scores > 85%	80%	90.8%	93.5%	94.3%	94.2%	100.0%	73.7%	3	100.0%	75.0%	1
HIGHER AUTHORITY APPEALS											
HAA decisions within 45 days	50%	62.7%	67.1%	68.8%	69.0%	100.0%	29.6%	5	98.2%	12.2%	7
HAA decisions within 75 days	80%	86.2%	89.9%	91.5%	92.5%	100.0%	69.9%	3	100.0%	77.2%	3
HAA decisions within 150 days	95%	95.7%	98.1%	98.4%	97.4%	100.0%	85.7%	4	100.0%	83.8%	9
NEW STATUS DETERMINATIONS											
New status determinations made within 90 days	60%	78.9%	79.1%	77.4%	81.9%	99.0%	32.2%	5	98.7%	40.5%	2
New status determinations made within 180 days	80%	89.6%	89.2%	90.2%	90.8%	99.5%	42.1%	4	99.8%	50.6%	3
TIMELINESS OF TRANSFERS FROM CA TO TF											
# Days of transfer from clearing account to trust fund	<= 2 days	2.2	2.4	2.3	2.2	14.3	0.0	19	10.0	0.1	22
Annual ratio	<=1.75	1.85	2.05	1.65	1.79	16.72	-1.26	18	12.32	-0.72	19
* Data not available											
^ Measure is calculated on a yearly basis only											

UI QUARTERLY MANAGEMENT REPORT **REGION I**

Report Period: January 1, 1999 to December 31, 1999

Rundate: 10-Mar-2000

TIER I AND GPRA MEASURES	CRITERION	CT		ME		MA		NH		RI		VT	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days (combined)	90%	93.8%	92.7%	87.5%	83.1%	90.4%	88.5%	91.2%	88.9%	88.4%	87.1%	90.7%	92.0%
1st Pays in 14/21 days - intrastate	87%	95.9%	95.3%	89.1%	86.9%	91.2%	89.7%	92.2%	90.6%	88.9%	87.7%	91.3%	92.6%
1st Pays in 14/21 days - interstate	70%	76.6%	73.4%	64.4%	56.0%	82.2%	79.5%	78.3%	70.4%	80.2%	75.8%	86.9%	78.8%
1st Pays in 35 days (combined)	95%	96.6%	96.5%	97.1%	97.1%	96.8%	96.4%	96.5%	96.4%	96.4%	96.8%	98.2%	98.3%
1st Pays in 35 days - intrastate	93%	97.9%	97.9%	97.2%	97.2%	96.9%	96.6%	96.8%	97.0%	96.5%	96.9%	98.3%	98.5%
1st Pays in 35 days - interstate	78%	89.6%	87.0%	92.7%	91.3%	93.5%	92.6%	90.4%	90.0%	92.3%	92.5%	97.3%	93.8%
Nonmonetary Determinations													
Separation Determinations within 21 days	80%	90.1%	90.2%	73.6%	66.7%	60.3%	57.0%	81.8%	60.9%	73.7%	82.7%	53.8%	57.8%
Nonseparation Determinations within 14 days	80%	66.9%	67.8%	70.9%	70.8%	50.0%	48.1%	59.6%	48.2%	64.9%	73.3%	66.7%	74.5%
Nonmonetary Determinations scoring ≥ 80 pts	75%	71.2%	68.8%	78.5%	83.3%	83.9%	72.5%	65.7%	72.8%	90.0%	90.7%	*	79.4%
Lower Authority Appeals													
LA decisions within 30 days	60%	78.2%	76.6%	83.3%	68.8%	82.2%	82.8%	60.9%	60.1%	98.4%	95.4%	87.2%	67.8%
LA decisions within 45 days	80%	91.7%	90.5%	94.6%	88.9%	95.0%	95.0%	84.9%	84.7%	99.3%	98.2%	96.6%	91.7%
LA decisions within 90 days	95%	96.2%	96.4%	99.9%	98.4%	99.6%	99.4%	97.8%	97.8%	100.0%	99.7%	99.7%	99.2%
LA benefit appeals with combined scores ≥ 85%	80%	90.0%	85.0%	100.0%	100.0%	88.9%	88.5%	90.0%	93.5%	100.0%	98.8%	100.0%	100.0%
Higher Authority Appeals													
HA decisons within 45 days	50%	78.8%	79.6%	55.0%	54.4%	86.1%	85.4%	72.5%	78.0%	91.8%	76.1%	64.3%	67.2%
HA decisons within 75 days	80%	94.0%	94.5%	95.4%	93.3%	91.6%	90.3%	90.0%	94.4%	98.8%	92.0%	89.3%	91.0%
HA decisons within 150 days	95%	98.2%	98.4%	99.2%	99.6%	98.7%	97.9%	95.0%	98.9%	99.4%	95.4%	96.4%	98.9%
Tax/Cash Management													
New status determinations made within 90 days	60%	89.4%	87.3%	82.0%	81.0%	71.2%	73.2%	85.2%	87.2%	93.3%	94.9%	71.5%	60.7%
New status determinations made within 180 days	80%	93.8%	92.6%	90.9%	89.7%	84.6%	86.7%	91.8%	93.7%	96.1%	97.4%	87.8%	75.3%
Days' worth of deposits in Clearing Account	<= 2 days	2.4	2.2	1.4	1.5	2.1	1.6	4.4	3.6	0.4	0.3	1.6	1.5
Annual Ratio	<= 1.75	2.59	1.72	0.09	0.07	3.29	1.78	5.61	4.15	0.58	0.33	0.63	0.33
GPRA Performance													
UI Reciprocity Rate	NA	55.6%	58.8%	57.3%	63.9%	30.5%	35.9%	18.2%	20.6%	58.0%	63.5%	47.6%	52.1%
BAM Wage Replacement Ratio	NA	45.4%	44.4%	46.9%	47.3%	49.2%	51.5%	42.5%	43.3%	58.4%	57.8%	51.5%	50.3%
UI claimants registered with ES (BAM)	NA	43.2%	41.0%	78.2%	77.5%	56.0%	52.6%	42.5%	85.2%	88.7%	84.6%	58.8%	86.1%
^ Measure is calculated on a yearly basis only													
* Data not available													

UI QUARTERLY MANAGEMENT REPORT REGION II

Report Period: January 1, 1999 to December 31, 1999

Rundate: 10-Mar-2000

TIER I AND GPRA MEASURES	CRITERION	NJ		NY		PR		VI	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days (combined)	90%	89.6%	90.4%	72.2%	75.7%	92.9%	91.5%	74.6%	81.8%
1st Pays in 14/21 days - intrastate	87%	90.9%	91.9%	72.6%	76.2%	96.5%	95.0%	75.2%	83.2%
1st Pays in 14/21 days - interstate	70%	74.0%	72.0%	70.0%	68.9%	26.7%	40.9%	23.5%	28.3%
1st Pays in 35 days (combined)	95%	97.5%	97.7%	86.8%	91.6%	98.0%	96.9%	92.6%	94.3%
1st Pays in 35 days - intrastate	93%	97.8%	98.1%	86.9%	91.8%	99.1%	98.4%	93.7%	95.1%
1st Pays in 35 days - interstate	78%	91.5%	89.1%	87.2%	86.1%	51.6%	60.9%	58.8%	62.3%
Nonmonetary Determinations									
Separation Determinations within 21 days	80%	76.0%	78.3%	41.5%	43.3%	66.8%	71.0%	73.9%	79.3%
Nonseparation Determinations within 14 days	80%	57.6%	61.3%	48.2%	52.6%	59.2%	61.2%	60.0%	70.6%
Nonmonetary Determinations scoring ≥ 80 pts	75%	*	63.9%	36.4%	39.7%	53.4%	55.2%	*	*
Lower Authority Appeals									
LA decisions within 30 days	60%	78.3%	80.0%	75.2%	77.3%	19.1%	36.0%	*	62.5%
LA decisions within 45 days	80%	90.1%	89.5%	88.9%	87.7%	48.4%	64.1%	*	91.1%
LA decisions within 90 days	95%	98.0%	97.3%	97.6%	96.1%	89.3%	94.7%	*	100.0%
LA benefit appeals with combined scores ≥ 85%	80%	100.0%	92.3%	89.2%	91.7%	85.0%	88.8%	*	*
Higher Authority Appeals									
HA decisions within 45 days	50%	89.6%	72.2%	59.4%	54.6%	79.5%	73.8%	**	**
HA decisions within 75 days	80%	97.5%	92.2%	88.7%	86.6%	91.4%	90.5%	**	**
HA decisions within 150 days	95%	99.7%	99.3%	94.6%	94.7%	100.0%	98.5%	**	**
Tax/Cash Management									
New status determinations made within 90 days	60%	*	*	80.9%	82.2%	*	73.2%	*	*
New status determinations made within 180 days	80%	*	*	93.9%	94.3%	*	88.5%	*	*
Days' worth of deposits in Clearing Account	≤ 2 days	0.1	0.0	*	2.6	0.1	0.1	*	5.9
Annual Ratio	≤ 1.75	0.11	0.04	*	2.11	*	*	*	2.15
GPRA Performance									
UI Reciprocity Rate	NA	45.1%	47.4%	32.0%	34.6%	34.6%	34.0%	*	*
BAM Wage Replacement Ratio	NA	56.0%	54.5%	46.1%	45.6%	43.7%	44.2%	*	*
UI claimants registered with ES (BAM)	NA	30.1%	32.4%	61.3%	61.1%	66.7%	56.8%	*	*
^ Measure is calculated on a yearly basis only									
* Data not available									
** State does not have higher authority appeals.									

UI QUARTERLY MANAGEMENT REPORT **REGION III**

Report Period: January 1, 1999 to December 31, 1999

Rundate: 10-Mar-2000

TIER I AND GPRA MEASURES	CRITERION	DE		DC		MD		PA		VA		WV	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days (combined)	90%	91.3%	92.1%	79.6%	83.9%	92.8%	92.4%	89.7%	90.2%	93.0%	92.8%	93.4%	91.8%
1st Pays in 14/21 days - intrastate	87%	93.0%	94.4%	85.0%	86.9%	93.8%	93.3%	91.0%	91.6%	94.2%	94.0%	94.1%	93.0%
1st Pays in 14/21 days - interstate	70%	72.7%	70.5%	67.8%	77.4%	76.3%	77.4%	83.5%	84.1%	83.2%	83.2%	87.5%	86.2%
1st Pays in 35 days (combined)	95%	95.8%	96.4%	89.4%	92.1%	96.2%	96.3%	97.4%	97.7%	97.8%	98.4%	98.7%	98.2%
1st Pays in 35 days - intrastate	93%	96.2%	97.2%	91.7%	92.6%	96.7%	96.7%	97.3%	97.7%	98.1%	98.5%	98.8%	98.1%
1st Pays in 35 days - interstate	78%	89.0%	86.5%	83.4%	90.1%	89.3%	90.1%	94.0%	94.3%	95.0%	95.5%	97.9%	98.2%
Nonmonetary Determinations													
Separation Determinations within 21 days	80%	78.1%	80.4%	60.7%	60.7%	90.7%	90.4%	62.9%	66.4%	79.7%	79.2%	98.4%	98.5%
Nonseparation Determinations within 14 days	80%	60.7%	61.3%	57.1%	57.1%	85.9%	86.1%	42.9%	40.9%	92.7%	92.5%	95.4%	94.9%
Nonmonetary Determinations scoring ≥ 80 pts	75%	77.9%	79.0%	*	*	75.3%	81.5%	*	73.0%	85.9%	78.7%	96.6%	91.8%
Lower Authority Appeals													
LA decisions within 30 days	60%	79.7%	75.7%	61.9%	66.8%	85.4%	86.9%	82.9%	80.1%	86.6%	84.0%	84.0%	82.5%
LA decisions within 45 days	80%	99.8%	99.4%	85.7%	87.6%	95.4%	95.9%	93.8%	93.5%	95.9%	95.0%	95.6%	95.1%
LA decisions within 90 days	95%	99.8%	99.9%	97.3%	96.6%	99.3%	99.5%	99.2%	99.0%	99.7%	99.5%	99.5%	99.4%
LA benefit appeals with combined scores ≥ 85%	80%	95.0%	88.6%	95.0%	95.0%	90.0%	93.4%	89.7%	96.2%	100.0%	98.8%	95.0%	81.3%
Higher Authority Appeals													
HA decisons within 45 days	50%	67.2%	66.8%	73.8%	77.7%	61.3%	58.9%	55.8%	63.9%	68.8%	63.8%	95.1%	94.5%
HA decisons within 75 days	80%	87.4%	89.7%	91.0%	92.4%	91.7%	89.1%	84.1%	87.5%	94.7%	94.1%	98.8%	99.3%
HA decisons within 150 days	95%	96.6%	97.6%	97.9%	99.0%	97.5%	97.7%	97.8%	98.2%	98.7%	96.9%	100.0%	100.0%
Tax/Cash Management													
New status determinations made within 90 days	60%	78.3%	78.9%	*	72.2%	98.7%	88.3%	60.2%	57.2%	40.5%	25.0%	91.3%	89.1%
New status determinations made within 180 days	80%	88.4%	87.5%	*	84.4%	99.8%	92.8%	68.0%	67.4%	50.6%	34.9%	95.4%	93.5%
Days' worth of deposits in Clearing Account	≤ 2 days	2.8	2.0	*	6.1	1.1	1.2	0.1	0.1	6.3	4.3	1.5	1.7
Annual Ratio	≤ 1.75	1.74	1.36	*	6.14	0.10	0.12	0.07	0.06	6.85	4.41	1.56	1.41
GPRA Performance													
UI Reciprocity Rate	NA	39.5%	40.7%	38.5%	38.1%	31.6%	29.3%	51.7%	53.0%	20.5%	23.5%	26.6%	30.3%
BAM Wage Replacement Ratio	NA	48.8%	48.4%	45.0%	48.1%	46.8%	46.6%	55.7%	53.2%	44.1%	46.1%	42.0%	43.2%
UI claimants registered with ES (BAM)	NA	58.3%	53.8%	36.6%	61.9%	47.1%	46.6%	30.0%	30.6%	81.1%	81.6%	67.5%	62.3%
^ Measure is calculated on a yearly basis only													
* Data not available													

UI QUARTERLY MANAGEMENT REPORT **REGION IV**

Report Period: January 1, 1999 to December 31, 1999

Rundate: 10-Mar-2000

TIER I AND GPRA MEASURES	CRIT.	AL		FL		GA		KY		MS		NC		SC		TN	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness																	
1st Pays in 14/21 days (combined)	90%	94.7%	95.5%	82.7%	87.7%	92.6%	91.5%	92.2%	93.1%	94.0%	93.8%	85.8%	88.2%	92.6%	93.0%	96.7%	95.5%
1st Pays in 14/21 days - intrastate	87%	94.8%	95.8%	83.2%	88.3%	94.2%	93.6%	93.6%	93.7%	94.3%	94.1%	86.3%	88.9%	94.0%	94.0%	97.2%	96.5%
1st Pays in 14/21 days - interstate	70%	90.1%	88.9%	80.7%	82.7%	85.1%	84.5%	74.4%	74.9%	79.9%	77.2%	78.0%	76.1%	90.4%	89.9%	80.1%	76.6%
1st Pays in 35 days (combined)	95%	98.6%	98.7%	95.1%	96.1%	95.8%	96.0%	97.7%	98.0%	97.3%	97.4%	96.0%	96.7%	98.1%	98.5%	98.6%	98.5%
1st Pays in 35 days - intrastate	93%	98.7%	98.7%	95.2%	96.2%	96.6%	96.7%	98.1%	98.1%	97.1%	97.3%	95.8%	96.6%	98.0%	98.4%	98.6%	98.5%
1st Pays in 35 days - interstate	78%	96.7%	96.1%	94.4%	94.8%	92.5%	92.2%	87.2%	89.4%	96.7%	94.4%	91.7%	91.3%	96.9%	96.7%	95.9%	94.2%
Nonmonetary Determinations																	
Separation Determinations within 21 days	80%	57.1%	60.9%	64.6%	68.9%	91.9%	92.1%	86.8%	86.5%	88.2%	83.9%	39.9%	43.8%	91.0%	93.0%	89.6%	90.1%
Nonseparation Determinations within 14 days	80%	72.7%	78.5%	51.7%	49.3%	67.3%	69.9%	82.1%	79.0%	78.5%	74.4%	55.2%	56.4%	80.8%	83.5%	76.1%	74.9%
Nonmonetary Determinations scoring ≥ 80 pts	75%	77.7%	67.7%	46.2%	56.3%	79.2%	73.5%	83.2%	87.1%	85.7%	87.3%	44.0%	42.7%	94.2%	92.1%	66.0%	77.0%
Lower Authority Appeals																	
LA decisions within 30 days	60%	86.2%	85.5%	71.2%	74.5%	89.6%	88.3%	14.5%	55.1%	88.3%	84.0%	69.4%	70.9%	99.9%	99.9%	73.1%	68.0%
LA decisions within 45 days	80%	97.9%	97.4%	91.1%	90.6%	97.7%	97.2%	60.2%	82.1%	97.8%	95.8%	86.5%	88.6%	100.0%	100.0%	90.9%	89.2%
LA decisions within 90 days	95%	99.9%	99.9%	96.2%	95.3%	99.9%	99.8%	96.3%	97.9%	99.8%	100.0%	97.9%	98.5%	100.0%	100.0%	98.6%	98.4%
LA benefit appeals with combined scores ≥ 85%	80%	94.4%	97.3%	86.5%	88.9%	90.0%	96.3%	94.1%	98.6%	100.0%	98.7%	100.0%	98.6%	100.0%	97.8%	75.0%	80.8%
Higher Authority Appeals																	
HA decisions within 45 days	50%	73.5%	75.6%	45.7%	59.4%	93.9%	92.7%	69.8%	69.5%	95.9%	94.9%	74.9%	74.2%	75.7%	64.2%	82.7%	89.0%
HA decisions within 75 days	80%	87.8%	87.6%	95.3%	94.7%	99.9%	99.7%	93.8%	95.5%	98.6%	98.9%	90.2%	90.2%	92.5%	76.2%	87.8%	94.1%
HA decisions within 150 days	95%	98.1%	99.0%	99.6%	99.6%	100.0%	*****	99.6%	99.6%	99.5%	99.9%	98.5%	99.0%	99.3%	98.3%	96.3%	99.0%
Tax/Cash Management																	
New status determinations made within 90 days	60%	75.1%	71.1%	84.6%	71.8%	60.0%	54.3%	90.0%	87.6%	77.0%	73.1%	82.9%	78.5%	84.7%	82.0%	83.4%	83.3%
New status determinations made within 180 days	80%	87.5%	84.9%	91.4%	88.2%	90.0%	88.6%	93.7%	92.5%	84.3%	82.2%	92.9%	91.3%	93.5%	91.7%	89.9%	90.4%
Days' worth of deposits in Clearing Account	≤ 2 days	1.6	1.9	1.7	2.2	3.2	3.0	1.5	3.7	2.8	2.2	1.9	1.5	1.9	2.1	1.1	1.2
Annual Ratio	≤ 1.75	0.73	1.45	*	*	5.65	7.17	0.53	0.35	2.28	1.28	0.60	-0.20	0.99	1.21	0.22	0.29
GPRA Performance																	
UI Reciprocity Rate	NA	27.3%	28.2%	24.9%	26.2%	22.6%	20.6%	27.1%	29.1%	28.6%	28.8%	43.4%	42.6%	28.2%	29.7%	34.5%	35.8%
BAM Wage Replacement Ratio	NA	44.6%	46.0%	48.1%	48.7%	46.2%	47.5%	50.2%	47.6%	48.1%	47.2%	53.2%	53.5%	47.9%	47.6%	45.5%	45.1%
UI claimants registered with ES (BAM)	NA	81.6%	79.1%	86.7%	87.3%	90.8%	85.6%	62.1%	55.0%	69.4%	53.3%	72.3%	69.2%	83.1%	76.9%	66.7%	64.0%
* Measure is calculated on a yearly basis only																	
* Data not available																	

UI QUARTERLY MANAGEMENT REPORT REGION V

Report Period: January 1, 1999 to December 31, 1999

Run Date: 10-Mar-2000

TIER I AND GPRA MEASURES	CRITERION	IL		IN		MI		MN		OH		WI	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days (combined)	90%	92.0%	91.9%	87.8%	87.7%	87.6%	85.5%	92.4%	90.1%	92.3%	91.5%	96.2%	95.0%
1st Pays in 14/21 days - intrastate	87%	92.3%	92.2%	88.6%	88.7%	88.3%	86.2%	93.2%	90.7%	93.0%	92.4%	96.6%	95.3%
1st Pays in 14/21 days - interstate	70%	86.6%	85.4%	73.6%	71.1%	72.7%	61.7%	80.1%	77.8%	82.7%	79.8%	93.1%	91.1%
1st Pays in 35 days (combined)	95%	97.4%	97.4%	96.6%	96.7%	98.1%	97.2%	98.5%	98.3%	98.4%	98.1%	98.2%	97.9%
1st Pays in 35 days - intrastate	93%	97.5%	97.5%	96.9%	96.9%	98.3%	97.6%	98.6%	98.4%	98.5%	98.2%	98.3%	98.0%
1st Pays in 35 days - interstate	78%	94.9%	94.8%	89.6%	89.2%	96.4%	91.7%	96.0%	95.3%	95.8%	95.1%	97.4%	95.9%
Nonmonetary Determinations													
Separation Determinations within 21 days	80%	85.3%	88.0%	73.8%	72.6%	64.4%	56.9%	69.5%	72.5%	36.7%	39.7%	92.0%	89.9%
Nonseparation Determinations within 14 days	80%	66.1%	68.9%	66.6%	65.7%	60.0%	61.1%	61.0%	70.3%	45.6%	49.5%	88.1%	85.9%
Nonmonetary Determinations scoring ≥ 80 pts	75%	83.3%	69.3%	79.5%	73.1%	85.0%	81.5%	79.4%	75.1%	68.5%	70.3%	77.0%	74.2%
Lower Authority Appeals													
LA decisions within 30 days	60%	75.1%	75.1%	49.8%	63.0%	86.6%	81.5%	36.2%	51.7%	74.8%	62.5%	77.4%	83.5%
LA decisions within 45 days	80%	93.1%	93.2%	80.0%	82.6%	95.1%	93.1%	78.3%	83.4%	90.3%	76.8%	93.8%	95.0%
LA decisions within 90 days	95%	99.2%	98.9%	98.0%	97.0%	98.2%	98.1%	95.7%	97.1%	98.5%	92.0%	98.5%	98.8%
LA benefit appeals with combined scores ≥ 85%	80%	92.1%	96.6%	*	100.0%	100.0%	97.5%	100.0%	98.9%	95.0%	95.0%	94.7%	96.2%
Higher Authority Appeals													
HA decisions within 45 days	50%	40.8%	30.3%	68.7%	68.0%	51.8%	45.7%	92.1%	93.7%	78.2%	80.7%	54.8%	45.1%
HA decisions within 75 days	80%	91.7%	86.5%	79.4%	78.1%	82.2%	79.2%	100.0%	99.3%	92.0%	90.2%	77.2%	78.9%
HA decisions within 150 days	95%	99.4%	99.1%	86.2%	86.3%	92.2%	91.3%	100.0%	99.8%	96.8%	96.1%	94.6%	94.3%
Tax/Cash Management													
New status determinations made within 90 days	60%	74.0%	72.6%	85.3%	82.5%	81.8%	79.8%	79.8%	79.7%	88.8%	88.1%	*	71.8%
New status determinations made within 180 days	80%	91.7%	90.4%	91.6%	89.3%	91.4%	89.8%	88.8%	87.3%	94.1%	93.3%	*	87.3%
Days' worth of deposits in Clearing Account	≤ 2 days	7.0	6.1	1.2	1.1	1.3	8.0	7.9	13.4	3.2	1.6	10.0	7.5
Annual Ratio	≤ 1.75	9.67	7.74	0.16	0.10	0.40	9.56	10.53	17.60	3.32	1.99	12.32	8.85
GPRA Performance													
UI Reciprocity Rate	NA	35.4%	38.4%	27.4%	31.2%	39.1%	41.5%	39.2%	40.0%	25.5%	28.0%	57.0%	57.4%
BAM Wage Replacement Ratio	NA	41.0%	40.3%	50.6%	48.4%	45.8%	47.3%	48.5%	50.0%	42.2%	43.3%	48.3%	49.7%
UI claimants registered with ES (BAM)	NA	79.9%	76.5%	78.4%	66.3%	85.5%	72.3%	41.9%	40.0%	65.8%	64.6%	20.8%	19.6%
^ Measure is calculated on a yearly basis only													
* Data not available													

UI QUARTERLY MANAGEMENT REPORT											
REGION VI											
Report Period: January 1, 1999 to December 31, 1999											
									Rundate:	10-Mar-2000	
TIER I AND GPRA MEASURES	CRITERION	AR		LA		NM		OK		TX	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness											
1st Pays in 14/21 days (combined)	90%	93.1%	88.4%	82.9%	84.9%	88.9%	88.1%	92.4%	92.3%	86.8%	84.1%
1st Pays in 14/21 days - intrastate	87%	92.7%	88.6%	83.0%	85.3%	89.6%	88.7%	92.4%	93.3%	87.0%	84.3%
1st Pays in 14/21 days - interstate	70%	71.8%	70.1%	81.8%	78.9%	78.3%	77.1%	93.1%	78.4%	89.2%	86.3%
1st Pays in 35 days (combined)	95%	98.0%	96.6%	93.3%	95.4%	97.3%	96.7%	96.9%	97.5%	97.4%	96.8%
1st Pays in 35 days - intrastate	93%	97.8%	96.0%	93.2%	95.5%	97.5%	96.9%	96.7%	97.5%	97.3%	96.7%
1st Pays in 35 days - interstate	78%	91.3%	92.7%	93.9%	93.3%	94.3%	93.5%	97.5%	93.4%	97.2%	96.9%
Nonmonetary Determinations											
Separation Determinations within 21 days	80%	64.2%	56.8%	39.6%	42.7%	65.9%	59.9%	87.9%	86.9%	64.1%	55.5%
Nonseparation Determinations within 14 days	80%	64.5%	60.8%	36.4%	36.6%	43.3%	42.4%	86.1%	87.8%	68.0%	66.2%
Nonmonetary Determinations scoring ≥ 80 pts	75%	75.8%	69.9%	*	60.4%	54.0%	60.8%	61.1%	73.1%	68.5%	67.8%
Lower Authority Appeals											
LA decisions within 30 days	60%	96.0%	97.0%	69.4%	68.1%	82.9%	80.8%	96.5%	96.9%	61.4%	59.2%
LA decisions within 45 days	80%	98.8%	99.4%	87.7%	88.1%	93.3%	91.3%	99.5%	99.5%	79.2%	80.4%
LA decisions within 90 days	95%	100.0%	100.0%	98.0%	98.5%	99.0%	98.9%	99.9%	99.9%	92.1%	93.8%
LA benefit appeals with combined scores ≥ 85%	80%	95.0%	95.0%	100.0%	96.4%	95.0%	91.3%	95.0%	96.3%	82.5%	79.1%
Higher Authority Appeals											
HA decisons within 45 days	50%	88.3%	89.1%	90.0%	90.7%	92.4%	94.4%	81.5%	87.0%	78.8%	79.2%
HA decisons within 75 days	80%	95.5%	96.1%	96.8%	98.3%	99.0%	99.5%	96.0%	95.9%	96.6%	96.3%
HA decisons within 150 days	95%	99.3%	98.8%	99.5%	99.8%	100.0%	100.0%	99.2%	99.1%	99.5%	99.5%
Tax/Cash Management											
New status determinations made within 90 days	60%	73.0%	71.4%	84.4%	81.3%	88.8%	86.3%	77.8%	75.5%	82.1%	77.7%
New status determinations made within 180 days	80%	89.1%	85.5%	91.6%	89.0%	93.4%	92.1%	89.3%	87.9%	90.5%	88.8%
Days' worth of deposits in Clearing Account	≤= 2 days	2.8	2.0	2.1	2.0	0.9	0.7	0.4	0.5	2.0	1.4
Annual Ratio	≤= 1.75	2.09	0.94	2.13	1.73	-0.72	-0.79	0.92	0.81	2.69	1.49
GPRA Performance											
UI Reciprocity Rate	NA	48.5%	45.9%	27.8%	25.3%	20.8%	24.6%	23.9%	25.5%	25.2%	26.8%
BAM Wage Replacement Ratio	NA	55.4%	53.3%	41.3%	41.6%	44.5%	47.6%	53.5%	51.5%	49.5%	52.5%
UI claimants registered with ES (BAM)	NA	48.7%	48.0%	82.0%	85.5%	74.6%	84.3%	99.1%	97.5%	95.1%	87.1%
^ Measure is calculated on a yearly basis only											
* Data not available											

UI QUARTERLY MANAGEMENT REPORT									
REGION VII									
Report Period: January 1, 1999 to December 31, 1999									
						Rundate:	10-Mar-2000		
TIER I AND GPRA MEASURES	CRITERION	IA		KS		MO		NE	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days (combined)	90%	88.3%	91.2%	87.8%	82.1%	89.5%	88.6%	95.0%	94.5%
1st Pays in 14/21 days - intrastate	87%	88.9%	92.1%	88.3%	82.0%	89.7%	88.8%	96.5%	95.4%
1st Pays in 14/21 days - interstate	70%	79.3%	80.4%	76.7%	73.4%	79.8%	82.3%	79.4%	80.6%
1st Pays in 35 days (combined)	95%	97.1%	97.2%	96.1%	96.1%	97.5%	97.7%	99.5%	99.3%
1st Pays in 35 days - intrastate	93%	97.6%	97.9%	96.2%	96.1%	97.4%	97.7%	99.6%	99.5%
1st Pays in 35 days - interstate	78%	89.5%	91.8%	93.1%	93.4%	94.5%	95.4%	97.7%	97.3%
Nonmonetary Determinations									
Separation Determinations within 21 days	80%	34.2%	52.4%	71.5%	60.6%	68.7%	66.9%	72.1%	67.8%
Nonseparation Determinations within 14 days	80%	75.2%	79.5%	47.8%	52.7%	86.9%	86.8%	77.2%	77.2%
Nonmonetary Determinations scoring ≥ 80 pts	75%	86.8%	81.2%	77.7%	63.3%	82.3%	77.1%	76.1%	69.2%
Lower Authority Appeals									
LA decisions within 30 days	60%	81.7%	85.7%	80.6%	83.9%	77.0%	75.5%	99.8%	99.6%
LA decisions within 45 days	80%	90.0%	92.7%	90.6%	94.2%	94.4%	94.0%	100.0%	99.8%
LA decisions within 90 days	95%	97.2%	97.9%	99.6%	99.6%	99.4%	99.5%	100.0%	100.0%
LA benefit appeals with combined scores ≥ 85%	80%	95.5%	96.2%	95.0%	98.8%	100.0%	97.4%	100.0%	100.0%
Higher Authority Appeals									
HA decisons within 45 days	50%	71.0%	78.5%	90.2%	86.5%	56.1%	53.0%	**	**
HA decisons within 75 days	80%	99.1%	99.1%	99.5%	99.1%	89.8%	88.6%	**	**
HA decisons within 150 days	95%	99.8%	99.6%	100.0%	99.9%	99.0%	99.2%	**	**
Tax/Cash Management									
New status determinations made within 90 days	60%	70.1%	63.5%	98.7%	98.6%	67.9%	67.4%	85.4%	84.0%
New status determinations made within 180 days	80%	86.9%	80.4%	99.5%	99.5%	84.6%	82.8%	96.0%	94.1%
Days' worth of deposits in Clearing Account	≤ 2 days	2.0	2.3	4.4	2.2	2.0	1.4	3.0	2.0
Annual Ratio	≤ 1.75	0.98	1.37	5.20	2.43	1.06	0.17	3.59	1.55
GPRA Performance									
UI Reciprocity Rate	NA	46.9%	45.0%	32.2%	34.9%	48.7%	42.3%	26.7%	27.0%
BAM Wage Replacement Ratio	NA	52.5%	50.7%	50.5%	52.9%	43.2%	43.0%	43.0%	45.1%
UI claimants registered with ES (BAM)	NA	60.5%	45.1%	74.8%	67.9%	93.3%	76.5%	63.7%	60.1%
^ Measure is calculated on a yearly basis only									
* Data not available									
** State does not have higher authority appeals.									

UI QUARTERLY MANAGEMENT REPORT REGION VIII

Report Period: January 1, 1999 to December 31, 1999

Rundate: 10-Mar-2000

TIER I AND GPRA MEASURES	CRITERION	CO		MT		ND		SD		UT		WY	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days (combined)	90%	91.2%	90.9%	94.1%	92.4%	98.3%	97.6%	91.3%	92.1%	98.0%	97.0%	92.3%	93.2%
1st Pays in 14/21 days - intrastate	87%	91.4%	91.2%	94.8%	92.8%	98.7%	98.0%	92.3%	92.9%	98.1%	97.2%	94.1%	94.5%
1st Pays in 14/21 days - interstate	70%	87.9%	86.7%	80.3%	78.0%	95.2%	90.5%	73.5%	78.4%	96.4%	93.3%	80.6%	81.7%
1st Pays in 35 days (combined)	95%	96.9%	96.9%	98.6%	98.0%	99.5%	99.2%	97.7%	98.1%	99.9%	99.8%	98.7%	98.4%
1st Pays in 35 days - intrastate	93%	97.0%	96.9%	98.6%	98.0%	99.7%	99.4%	98.1%	98.2%	99.9%	99.8%	98.8%	98.6%
1st Pays in 35 days - interstate	78%	95.4%	95.4%	96.6%	94.4%	98.2%	97.1%	92.6%	95.1%	99.5%	99.0%	98.7%	96.2%
Nonmonetary Determinations													
Separation Determinations within 21 days	80%	35.8%	37.5%	86.2%	72.7%	48.7%	41.5%	69.3%	76.2%	89.6%	83.9%	81.5%	80.2%
Nonseparation Determinations within 14 days	80%	59.2%	59.0%	75.4%	66.8%	89.6%	89.8%	63.1%	68.2%	71.2%	69.9%	69.6%	70.6%
Nonmonetary Determinations scoring ≥ 80 pts	75%	51.7%	48.0%	*	78.5%	*	52.2%	75.7%	73.5%	85.3%	78.4%	84.4%	83.5%
Lower Authority Appeals													
LA decisions within 30 days	60%	82.4%	83.8%	81.4%	78.5%	53.8%	77.3%	86.8%	63.1%	44.6%	60.0%	85.7%	90.5%
LA decisions within 45 days	80%	93.8%	94.1%	95.7%	94.7%	81.0%	92.9%	97.1%	87.1%	85.4%	90.5%	96.8%	98.1%
LA decisions within 90 days	95%	98.9%	99.0%	99.3%	99.3%	98.9%	99.6%	100.0%	99.0%	98.8%	99.0%	100.0%	100.0%
LA benefit appeals with combined scores ≥ 85%	80%	100.0%	100.0%	*	97.4%	*	90.0%	95.0%	92.5%	95.0%	95.0%	*	74.6%
Higher Authority Appeals													
HA decisons within 45 days	50%	48.1%	53.4%	52.2%	44.3%	96.8%	97.5%	90.5%	96.1%	12.2%	63.1%	40.7%	57.6%
HA decisons within 75 days	80%	96.8%	96.2%	100.0%	94.5%	100.0%	100.0%	100.0%	100.0%	81.3%	91.9%	88.9%	96.8%
HA decisons within 150 days	95%	100.0%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%	96.3%	99.4%
Tax/Cash Management													
New status determinations made within 90 days	60%	95.9%	95.4%	0.0%	89.3%	79.1%	72.4%	80.2%	74.3%	74.5%	84.1%	84.9%	84.0%
New status determinations made within 180 days	80%	97.9%	97.7%	0.0%	94.2%	88.0%	85.4%	92.0%	86.8%	87.7%	90.6%	92.0%	91.2%
Days' worth of deposits in Clearing Account	<= 2 days	3.1	1.6	1.3	1.3	0.9	0.9	2.2	2.1	*	1.6	1.3	2.1
Annual Ratio	<= 1.75	1.75	1.66	0.56	1.22	1.38	1.34	2.19	1.90	*	0.45	0.13	0.16
GPRA Performance													
UI Reciprocity Rate	NA	24.8%	24.7%	29.5%	32.9%	33.3%	36.4%	15.4%	19.2%	30.6%	25.8%	22.2%	24.9%
BAM Wage Replacement Ratio	NA	46.8%	48.3%	43.2%	42.7%	48.1%	47.2%	48.4%	46.6%	47.3%	47.8%	48.7%	47.6%
UI claimants registered with ES (BAM)	NA	79.5%	73.8%	37.9%	34.4%	96.7%	98.1%	76.2%	64.8%	57.4%	58.8%	94.2%	94.2%
^ Measure is calculated on a yearly basis only													
* Data not available													

UI QUARTERLY MANAGEMENT REPORT REGION IX

Report Period: January 1, 1999 to December 31, 1999

Run date: 10-Mar-2000

TIER I AND GPRA MEASURES	CRITERION	AZ		CA		HI		NV	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days (combined)	90%	94.2%	95.0%	88.0%	86.4%	89.3%	87.5%	88.0%	89.0%
1st Pays in 14/21 days - intrastate	87%	95.3%	95.9%	88.8%	87.2%	91.6%	89.8%	89.0%	90.7%
1st Pays in 14/21 days - interstate	70%	77.9%	79.0%	79.5%	75.9%	73.3%	74.7%	74.4%	70.0%
1st Pays in 35 days (combined)	95%	97.6%	98.1%	97.2%	96.9%	97.6%	97.5%	96.1%	96.0%
1st Pays in 35 days - intrastate	93%	97.9%	98.3%	97.3%	97.0%	97.7%	97.7%	96.5%	96.8%
1st Pays in 35 days - interstate	78%	93.4%	93.7%	95.3%	94.2%	94.4%	94.9%	90.1%	87.0%
Nonmonetary Determinations									
Separation Determinations within 21 days	80%	95.5%	95.1%	86.5%	86.7%	87.0%	79.3%	46.3%	63.9%
Nonseparation Determinations within 14 days	80%	79.5%	79.9%	64.7%	68.9%	83.6%	78.0%	46.0%	54.5%
Nonmonetary Determinations scoring ≥ 80 pts	75%	76.7%	73.7%	15.8%	27.7%	93.3%	92.9%	69.3%	58.6%
Lower Authority Appeals									
LA decisions within 30 days	60%	81.1%	81.5%	58.6%	66.3%	75.3%	73.7%	72.7%	83.6%
LA decisions within 45 days	80%	94.7%	95.4%	79.5%	83.8%	90.2%	88.1%	93.1%	95.6%
LA decisions within 90 days	95%	98.7%	98.8%	92.7%	94.0%	98.8%	97.2%	99.4%	99.6%
LA benefit appeals with combined scores ≥ 85%	80%	95.0%	97.5%	*	86.4%	100.0%	88.6%	*	94.8%
Higher Authority Appeals									
HA decisons within 45 days	50%	90.4%	89.2%	60.8%	53.2%	**	**	13.2%	68.2%
HA decisons within 75 days	80%	97.4%	97.0%	93.3%	78.2%	**	**	80.7%	94.8%
HA decisons within 150 days	95%	99.7%	98.8%	99.7%	98.4%	**	**	99.0%	99.8%
Tax/Cash Management									
New status determinations made within 90 days	60%	54.5%	55.2%	93.5%	92.5%	85.9%	87.9%	86.3%	85.4%
New status determinations made within 180 days	80%	78.6%	78.6%	96.9%	96.9%	91.0%	91.0%	90.5%	90.5%
Days' worth of deposits in Clearing Account	≤= 2 days	3.8	2.3	1.0	0.9	0.8	0.9	3.4	3.2
Annual Ratio	≤= 1.75	3.04	1.62	0.94	0.73	-0.21	0.40	1.93	1.81
GPRA Performance									
UI Reciprocity Rate	NA	19.3%	20.8%	44.3%	43.0%	33.5%	33.2%	49.8%	44.1%
BAM Wage Replacement Ratio	NA	45.1%	45.2%	38.3%	38.1%	52.9%	53.9%	46.6%	44.4%
UI claimants registered with ES (BAM)	NA	80.0%	76.7%	0.0%	0.3%	66.0%	60.8%	18.3%	20.2%
^ Measure is calculated on a yearly basis only									
* Data not available									
** State does not have higher authority appeals.									

UI QUARTERLY MANAGEMENT REPORT									
REGION X									
Report Period: January 1, 1999 to December 31, 1999									
								Rundate:	10-Mar-2000
TIER I AND GPRA MEASURES	CRITERION	AK		ID		OR		WA	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days (combined)	90%	90.6%	90.1%	97.1%	96.5%	95.4%	94.8%	89.0%	91.8%
1st Pays in 14/21 days - intrastate	87%	92.5%	91.7%	97.2%	96.6%	95.4%	94.9%	89.1%	92.4%
1st Pays in 14/21 days - interstate	70%	88.1%	88.0%	91.3%	89.3%	93.1%	93.5%	82.8%	77.3%
1st Pays in 35 days (combined)	95%	97.9%	97.5%	99.4%	99.1%	98.3%	98.5%	96.5%	97.6%
1st Pays in 35 days - intrastate	93%	98.1%	97.7%	99.4%	99.0%	98.4%	98.5%	96.5%	97.7%
1st Pays in 35 days - interstate	78%	98.0%	97.4%	98.8%	96.4%	96.2%	97.1%	93.6%	93.1%
Nonmonetary Determinations									
Separation Determinations within 21 days	80%	90.8%	94.0%	85.6%	81.2%	85.9%	84.6%	58.0%	60.5%
Nonseparation Determinations within 14 days	80%	89.7%	89.5%	84.7%	86.5%	70.9%	70.0%	74.3%	79.9%
Nonmonetary Determinations scoring ≥ 80 pts	75%	72.5%	69.0%	93.1%	92.0%	70.9%	70.0%	48.2%	51.5%
Lower Authority Appeals									
LA decisions within 30 days	60%	80.6%	77.5%	92.5%	73.9%	73.6%	78.7%	67.1%	64.6%
LA decisions within 45 days	80%	93.6%	94.2%	98.0%	96.8%	85.4%	89.8%	86.9%	84.1%
LA decisions within 90 days	95%	99.3%	99.7%	99.9%	99.8%	97.2%	98.2%	97.0%	95.7%
LA benefit appeals with combined scores ≥ 85%	80%	100.0%	93.8%	95.0%	87.3%	100.0%	98.8%	95.0%	97.4%
Higher Authority Appeals									
HA decisons within 45 days	50%	44.4%	51.9%	90.4%	69.1%	91.4%	91.0%	98.2%	97.8%
HA decisons within 75 days	80%	77.8%	85.8%	100.0%	76.7%	95.4%	95.9%	99.6%	99.4%
HA decisons within 150 days	95%	100.0%	98.1%	100.0%	81.7%	100.0%	99.9%	100.0%	100.0%
Tax/Cash Management									
New status determinations made within 90 days	60%	82.2%	83.5%	86.1%	88.4%	85.8%	84.8%	83.9%	87.3%
New status determinations made within 180 days	80%	92.3%	91.9%	91.8%	92.9%	92.3%	90.8%	92.0%	94.5%
Days' worth of deposits in Clearing Account	≤ 2 days	1.6	1.7	2.5	2.8	0.7	1.2	2.2	2.0
Annual Ratio	≤ 1.75	0.25	0.31	1.90	2.43	0.57	1.72	1.48	1.47
GPRA Performance									
UI Reciprocity Rate	NA	66.0%	65.7%	36.2%	37.5%	44.9%	42.9%	53.1%	54.5%
BAM Wage Replacement Ratio	NA	32.6%	31.7%	49.8%	49.8%	46.6%	48.1%	50.7%	52.0%
UI claimants registered with ES (BAM)	NA	39.7%	40.0%	65.8%	58.3%	98.4%	99.4%	85.7%	79.2%
^ Measure is calculated on a yearly basis only									
* Data not available									